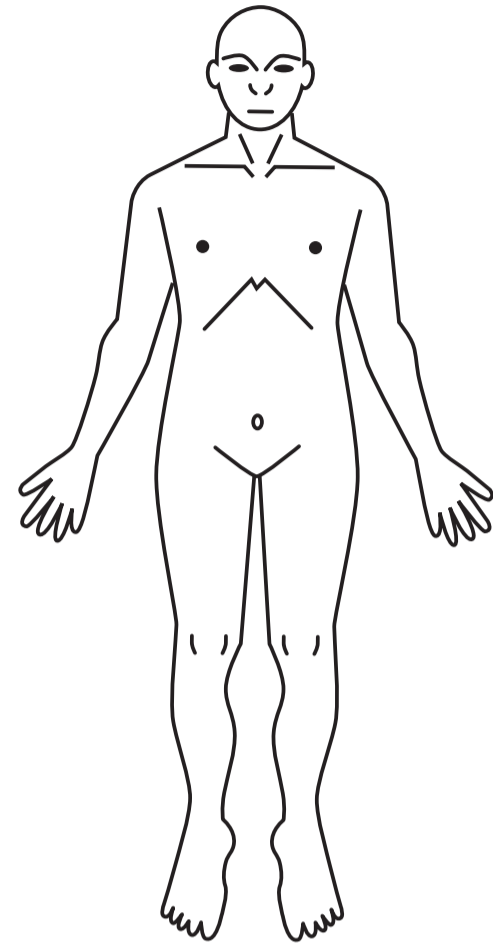


# MSK Referral Hub: patient information

You and your GP have decided your joint, bone or muscle problem needs to be checked by a specialist in the Musculoskeletal (MSK) Service. This leaflet will tell you all you need to know to help you understand the next steps.

Musculoskeletal covers services that specialise in bones, joints and muscles. Aches and pains that you get with problems with bones, joints and muscles are a normal part of life but they can affect how to do your everyday activities.

While you are waiting for us to sort out your referral please look at our aches and pains website for advice:



[www.mansfieldandashfieldccg.nhs.uk/our-services/msk-musculoskeletal](http://www.mansfieldandashfieldccg.nhs.uk/our-services/msk-musculoskeletal)

## What is the MSK Hub?

The MSK Hub is a service provided by specialists who know how to treat bones, joints and muscular aches and pains well.

The specialists are mainly expert physiotherapists, who use movement and exercise to help you get better or manage your pain. They will look at the information the GP sends to them and they decide what might be the best treatment for you.

Sometimes they will see you face-to-face and sometimes they will decide you need to see an expert from another service. The MSK hub will arrange all of that with you.

## Why is my referral going through the hub?

The specialists at the MSK hub know about all the services available across the local NHS and so can make sure you get seen in the right service as soon as possible. They will look at the GP referral within a day or so of receiving it but you might not hear from us for a few weeks while we process your referral.

## How will the MSK hub contact me?

The MSK Hub admin team will try to contact you via telephone and letter, so please make sure you keep your contact details up to date with your GP practice.

We won't leave answerphone message until we have your permission and calls may appear on your phone as 'No Caller ID' or 'Unknown Number'. We will try more than once.

**Musculoskeletal Referral Hub, Ashfield Health & Wellbeing Centre, Portland Street, Kirkby-in-Ashfield, Nottinghamshire, NG17 7AE Telephone: 01623 784774**