

Special Communications Briefing

End of Life Care

Call for Care **01623 781899 option 2, 24 hours,
7 days a week**

Audience: GP's, Primary Care nurses, DN, CNS, NEMS, Primary Integrated Community Services Ltd (PICS) staff and Hospice staff

Introducing the new End of Life Care Model for Mid-Nottinghamshire

The "End of Life Care Together" Integrated Delivery Model is now live for **Mid Notts** registered patients.

Providers of the new model are:

- Nottinghamshire Healthcare (Local Partnerships)
- John Eastwood Hospice
- Beaumont House Community Hospice
- Nottinghamshire Hospice and
- Primary Integrated Community Services Ltd (PICS)

working in partnership with Sherwood Forest Hospitals NHS Foundation Trust (SFHFT)

The model was implemented 1st October, this briefing aims to update clinicians on the latest service offer.

The service will support patients and their carer's by working collaboratively, focusing on the individual patient's end of life needs, holistically.

This will be achieved by initiation, and consented sharing of EPaCCS (Electronic Palliative Care Co-ordination Systems), Advance Care Planning and the ReSPECT process. **The service is for all patients with an end of life prognosis or specialist palliative care need irrespective of primary diagnosis.**

The service is for patients and their carer's in Mid Nottinghamshire who may have:

- an estimated prognosis of 12 months or less
- Specialist palliative care needs
- Supportive palliative care needs
- Support as a Carer or a Bereaved Person related to a patient referred to the service

The triage service will coordinate all onward referrals to end of life care services based on patient need and preferred place of care. The service will coordinate, on your behalf, e-referrals to adult social care and third sector organisations such as Cruse, Citizens Advice, carer and patient support groups and services. Thereby reducing the workload burden for busy clinical staff.

At present End of Life Care Together for Mid-Nottinghamshire will provide:

- A single point of referral Call for Care **01623 781899 option 2, 24 hour, 7 day a week service**
- Provide clinical triage, assessment and coordination of patient and carer needs.
- Hospice at Home services, including a dedicated nursing service to provide care in the home through the night and during the day dependent on the Patient or Carers needs (this will be provided by Beaumont House Community Hospice and Notts Hospice)
- Community Hospice beds, at Beaumont House Community Hospice and John Eastwood Hospice
- A Two hour urgent response for home assessment
- Hospital in reach in partnership Sherwood Forest Hospital NHS Trust with Emergency Department, Emergency Assessment Unit and Short Stay Unit, the Discharge Hub and ward clinicians.
- Outreach by Specialist Palliative Nurses by John Eastwood Hospice and Primary Integrated Community Services Ltd, to support patients and carers in their home
- Day Hospice
- Bereavement services and access to carers support services and groups

For more information about the new model contact Carl Ellis by email carl.ellis1@nhs.net

This service is now live and we encourage you to make best use of this excellent provision for your patients; helping them get the best possible end of life and freeing up your clinical time.