

Incident Reporting Using the NRLS GP e-form

Reporting of incidents in primary care is very low. To support general practice staff NHS England produced 4 very short videos (5 minutes in total) about improving patient safety and opportunities to learn from incidents by using the new GP e-form to report incidents in Primary Care.

The NRLS GP e-form https://report.nrls.nhs.uk/GP_eForm is quality driven and focused upon Safe Care. When used it enables practices to Identify, Learn from and Report safety issues. It feeds into both local and national reporting systems and enables themes to be identified and addressed. The form also links to a Significant Event form and can be used as part of a practices own Significant Incident programme.

Please review the videos and report your incidents using the NRLS GP e-form ensuring that you tick the box which allows the incident to be shared with the CCG.

The videos will be made available on the CCG Clinical Pathways website.

Summary:

- Report incidents on NRLS using the GP e-form
- Escalate to CCG if there is potential that it is an SI.

<https://www.youtube.com/watch?v=WBLmgcQF-Y&list=PL6IQwMACXkj2XWQ5kil433NrhbZ2FGtZY&index=1>

<https://www.youtube.com/watch?v=KljD3KlkMao&index=2&list=PL6IQwMACXkj2XWQ5kil433NrhbZ2FGtZY>

<https://www.youtube.com/watch?v=6svBgyM0778&index=3&list=PL6IQwMACXkj2XWQ5kil433NrhbZ2FGtZY>

<https://www.youtube.com/watch?v=fgZ0nJsqKFU&list=PL6IQwMACXkj2XWQ5kil433NrhbZ2FGtZY&index=4>